

Indian Computer Emergency Response Team (CERT-In), Ministry of Electronics and Information Technology (MeitY) organized Digital India Dialogue on “Safe & Trusted Internet - Cyber Security for Digital Nagriks & Digital Enterprises” on 5th July 2023.

Digital nagriks are individuals who actively use digital technologies to engage with society, government, and the economy. Digital nagriks are not limited to a particular age group or profession. They are empowered by digital tools and technologies provided by digital enterprises and their lifestyle is integrated with the digital world. Educating digital nagriks & digital enterprises on cyber hygiene and proper use of digital technologies is key element to achieve a Safe & Trusted Internet.

The objective of this dialogue was to discuss and share ideas among relevant stakeholders, key government departments, and industry entities responsible for creating awareness, sensitize the digital nagariks & digital enterprises and developing roadmap for addressing the issues and challenges faced by digital nagriks & digital enterprises.

The discussions were held with key focus on the proactive cyber security measures that can be taken to ensure a Safe & Trusted Internet for Digital Nagriks & Digital Enterprises, including the following:

- Safe usage of digital devices for digital services
- Online frauds, Scams and Crimes targeting end users
- Cyber attacks and threats impacting end users & enterprises
- Risks associated with social media and safety measures
- Securing digital identities and privacy
- How to report and get help from Government agencies
- How the agencies need to provide support to digital nagriks
- Cyber hygiene and best practices for safe usage of internet by digital nagriks and digital enterprises.

Over 170 senior officials from Central Government Ministries, Departments, State Government, Education Sector, State Police Departments, Internet Service Providers & Telecom Regulators, Aviation Sector entities, Fintech, Regulators in financial sector, Industry Associations, Product & Security companies, Social Media companies, Banks, Insurance, Railways, Law Firms, Public Sector Units (PSUs) and Private Sector organizations attended the event.

Shri Rajeev Chandrasekhar, Hon'ble Minister of State (MoS) for Electronics & Information Technology and Skill Development & Entrepreneurship said "The Digital economy is increasing its contribution to the GDP. The Internet connectivity and the number of users is increasing rapidly. As the digitalization is going to intensify, the empowerment will increase but at the same time threats also will increase. The Government of India is focussed on open, equally accessible, safe & Trusted Internet. The safe & trusted Internet can be built only by proactive partnership of all the stakeholders." He also emphasized that awareness creation is one part but developing deep & advanced level cyber security skills at enterprise level is also more important for ensuring the safe & trusted Internet for digital nagriks & digital enterprises.

During the discussions senior level officials from various Government, Public Sector and Private organizations gave suggestions such as practicing cyber hygiene at enterprise and user level, security by design, including cyber security to be included in school and college level curriculum, conducting regular high skilled training programs, training & awareness for the MSME segment, regular cyber security awareness programs will help in achieving the goal of safe & trusted Internet for digital nagriks & digital enterprises.




