

	Government of India Ministry of Electronics and Information Technology Indian Computer Emergency Response Team (CERT-In)
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Frequently Asked Questions regarding filling up the Application Form

(Advt.No: CERT-In/SCB/2026/1)

DISCLAIMER

Frequently Asked Questions (FAQs) has been published for general guidance and assistance of users with filling out the application form. The information contained herein is general in nature and is by no means exhaustive, and is not in the nature of legal or statutory opinion, advise, interpretation or authority on the issues involved.

Q1. What is the procedure for registration?

To register, visit the official website <https://www.cert-in.org.in/> and refer Recruitment section. Follow the instructions to complete the online application form.

Q2. Who can apply through this portal?

Candidates who meet the eligibility criteria specified in the detailed advertisement available at <https://www.cert-in.org.in/> can apply.

Q3. Is there any application fees for this recruitment?

No fees applicable.

Q4. I did not receive my application number. What should I do?

Check your registered email inbox and SMS, if not found, check your spam/junk folders.

Q5. Can I register more than once using the same email ID or mobile number?

No, email ID and mobile number can be used only once against each advertisement for registration.

Q6. Can I apply for multiple disciplines/posts in a single registration?

Yes, if the candidate meet the eligibility criteria specified in the detailed advertisement.

Q7. I have appeared for multiple GATE papers. Do I need to fill multiple forms?

No, you can apply for multiple disciplines using a single application form.

Q8. Can I fill out the form using a mobile phone?

Yes, if your mobile phone supports. However, application form filling using a desktop or laptop is recommended.

Q9. What is the OTP validity?

The OTP is valid for 10 minutes.

Q10. My university is not listed. What should I do?

Select "Others" and manually enter your university name.

Q11. I only have provisional Certificate of the Essential qualification degree available . Can I upload the same?

Yes, in case Degree Certificate is not issued by the University, Provisional certificate can be uploaded. However, during document verification/interview original degree certificate needs to be furnished.

Q12. Can I edit my application after submission?

Editing is allowed only before final submission. Neither any changes are permitted afterward nor any request to change or modify the application will be entertained.

Q13. Can I change my registered email ID or mobile number after submission?

No, changes are not allowed after validation. Ensure accuracy during registration.

Q14. What are the required file formats and specifications for uploads?

Refer "Checklist" of the detailed recruitment advertisement or the instructions provided in the registration form.

Q15. How can I confirm submission of my application?

After submitting the form, you can download the confirmation page.

Q16. The uploaded photo preview is unclear. What should I do?

Use the crop option while uploading and ensure the image meets size, format, and resolution guidelines. Re-upload a clearer image if needed.

Q17. Unable to upload documents or getting invalid file format error?

Ensure that the file meets the required format specifications as mentioned in "Checklist" of the detailed recruitment advertisement and instructions of the registration form.

Q18. Even after updating the form, old data still visible?

Clear your browser cache/history and try again.

Q19. Registration page is not loading. What should I do?

Ensure correct URL and stable internet connection. If the issue still persists, clear cache, try another browser, or retry later.

Q20. CAPTCHA not visible?

Refresh the page or clear cache.

Q21. Session expired while filling the form. What should I do?

Log in again and avoid leaving the browser idle to maintain the session.

Q22. Internet disconnected during form filling. Will my data be saved?

Only the information saved before disconnection will be retained.

For any other queries related to filling up the application form, please drop an email to helpdesk-recruit@cert-in.org.in.